

**What is DSNAP?**

- DSNAP provides eligible households - who do not currently receive SNAP benefits - with help buying groceries due to lost income or damages following a disaster.

How can I pre-register for DSNAP?

- Residents can pre-register online at www.dcfsl.a.gov/preregister or by phone at 1-888-LAHELP-U (888-524-3578).

Should I pre-register for DSNAP?

- If you were impacted by the storm and haven't registered already, we encourage you to do so. It will reduce the time you have to spend at a DSNAP site.
- If you have pre-registered for DSNAP at any time or already received DSNAP, you DO NOT need to pre-register again. When you visit a DSNAP site to complete your application, the caseworker will be able to update your previous information.

Will I be able to receive DSNAP if I am not pre-registered?

- Yes, but pre-registration is preferred because it will expedite your DSNAP application process.

What do I need to bring to the DSNAP site?

- A form of identification, plus the social security number(s), and date(s) of birth for each household member
- Address and proof of residency and as of Aug. 10, 2016
- Monthly income for each household member- If you have check stubs, you can bring those.
- All liquid assets for each household member (cash on hand, checking, savings) – If you have bank statements bring those.
- Amount of disaster-related expenses you incurred during the disaster period.

What is considered when calculating an applicant's DSNAP eligibility?

- Take-home pay that has been received or is expected to be received for the time period of Aug. 10 – Sept. 8, 2016.
- PLUS all available cash resources – cash on hand, checking and savings account balances
- MINUS total dollar amount of money spent or expected to be spent on any disaster-related expense for the time period of Aug. 10 – Sept. 8, 2016.

How long do I have to use my DSNAP benefits?

- DSNAP benefits are issued for one month, but they can be used for up to 365 days.

When will I get my DSNAP card? And when will benefits be loaded on the card?

- You will need to go to a DSNAP site to be screened/approved. You will receive your DSNAP EBT card at the DSNAP site. Benefits are loaded onto your card within 3 days.

(See more information on the back of this sheet.)

Please visit www.dcfsl.a.gov for the most accurate DSNAP information.



I currently receive SNAP benefits. Do I need to pre-register?

- You do not need to pre-register for DSNAP. You are not eligible for DSNAP if you already receive regular SNAP benefits. DCFS is working with the federal Food and Nutrition Service to get SNAP recipients in all impacted areas the maximum benefit amount they are allowed.
- If eligible, the benefits will be automatically loaded on their EBT cards by August 26.

What amount will I receive in DSNAP benefits?

Household Size	DSNAP Allotment
1	\$194
2	\$357
3	\$511
4	\$649
5	\$771
6	\$925
7	\$1022
8	\$1169
Each Additional Member	+\$146

How do I get to the DSNAP site when I don't have transportation?

- You may send an Authorized Representative to go to a DSNAP site on your behalf.

My site day is XXX day for my last name, but I can't make it that day, what do I do?

- There are two days for each letter of the alphabet. If you cannot make either day, you may send an Authorized Representative to go to the DSNAP site on your behalf.

Will there be special accommodations for the elderly or persons with disabilities?

- Yes, but persons who are elderly or who are disabled are strongly encouraged to name an Authorized Representative to complete an application at a DSNAP site on their behalf.

Will there be applications for residents who don't speak English?

- Yes, workers will have access to the Language Line for language interpretation.

Can I complete an application for someone who can't make it to a DSNAP site?

- Applicants may name an Authorized Representative to go to a DSNAP site on their behalf. Authorized Representatives must bring with them to the DSNAP site a picture ID and the picture ID of the applicant/head of household along with a signed statement from the applicant/head of household or an adult household member authorizing them as a representative and to make an application on their household's behalf.

Where can I find information about DSNAP locations?

- All DSNAP updates will be posted online at dcfs.louisiana.gov/dsnap and on the DCFS Facebook page at www.facebook.com/LADCFS/.